

Guest Guide for 211 St. Katherine Blvd Gulf Highlands Beach Resort

When You Arrive

- About the door lock – the dead bolt is operated with a code. This way you do not have to keep up with keys; just **memorize** the four digit code. After you correctly enter the code the keypad will light up blue and you will be able to turn the lock. If the code has not been entered the lock knob turns freely. Please be sure to **always** place the lock knob horizontal because otherwise it impacts the storm door knob and the storm door will not close all the way.
- Turn on the water – the valve is located under the meter cover just outside the front door to the left as you face the door and there is a tool for the valve in the closet at the foot of the stairs inside. The valve is **NOT** the one that looks like a normal garden hose connection type handle; it is the small straight metal valve furthest from the house.
- If the A/C is not already turned down (I usually do this remotely) then turn down the A/C – somewhere between 76 – 72 should be ok.
- Turn on the ice maker
- If you want to, unplug or rotate the internet security camera on top of the microwave (for privacy). Please be sure to plug it back in or rotate it back where it was before you leave.
- Remove the rods from the back deck sliding door.
- Unpack and enjoy your stay.

While you are there

- See the directions for the best ways to get to the beach.
- To get to Publix – exit from the St. Katherine gate and turn left onto Churchwell Dr. Go to the traffic light and turn left onto Hutchinson (aka Middle Beach). At the next light turn right. The left lane goes straight at the next light and Publix is on your right.
- For the TV/DVD/etc. use the remote which has “Knology” printed at the bottom of it. Choose which component you want to operate with the row of buttons on top. The “CBL” button will allow the remote to control the cable and TV. The “PWR” button will turn both TV and cable on at the same time. The “AUD” button will control the Sound Bar located on the TV stand under the TV. The “PWR” button will turn the Sound Bar on/off and the volume will control the volume for the Sound Bar. There is also a blu-ray player which uses its own remote.
- If you decide to go to Pineapple Willy’s (short walk from our place) or Sharky’s or Sisters of the Sea, we have refillable drink cups from each of these restaurants in the cabinet under the counter. Taking these cups will get you a discount on drinks. The Pineapple Willy's cups are also good at the Wicked Wheel (on Hutchinson a short walk from our place). We have some other refillable cups from other places so always check before you go somewhere.
- The sofa part of the sectional folds out to a bed. The mattress is a hybrid – the bottom half is a normal foldaway mattress but the top half inflates (soooo comfortable). The inflator pump is located in a storage bin on the shelf in the closet at the bottom of the stairs (not the closet under the stairs) along with sheets (if you need them). There is a power outlet behind the sofa on the end closest to the front of the house. The pump automatically turns on when it is fitted into the inflation hole on the mattress. There should be an instruction sheet folded up in the mattress so you can figure out how to inflate/deflate the mattress. Please be sure to put the instruction sheet back when folding the bed away (many people have broken the valve multiple times and it is a pain to fix and costs money).
- We have beach towels, beach chairs, and some games, etc. in the small closet by the bathroom downstairs (under the stairs). Feel free to use any of the stuff there. We also have fishing rods and tackle and

shuffle board cues (the sticks) and pucks in the closet on the back deck.

- If you use up any items that normally get used up (dish detergent, paper towels, laundry detergent, toilet paper, etc.), please replace them. The next guest will appreciate not having to go shopping as soon as they arrive.
- Do not leave open food on the counters for any amount of time as it will attract ants quickly. Also do not leave perishable items in the refrigerator when you leave.
- If something breaks while you are there please fix it or at least tell us about it so it doesn't surprise us or the next guest. Home Depot is next to Publix.
- We suggest you bring your own sheets and put them on the beds when you get there. This way you do not have to wait for laundry on the day you are leaving. Otherwise laundry will take at least 3 hours. We have two queen beds and a full fold out sofa.
- All of the pools in the complex are available for your use, including the big pool on Grand Island (short walk from our place). The pool closest to us (across our street and to the left as you walk out our front door) is heated in the winter.

When you leave

- Clean. There is a vacuum and swiffer in the closet at the bottom of the stairs (other cleaning supplies are in the laundry area upstairs).
- If you did not bring your own sheets, wash the sheets and make the beds. Otherwise change your sheets off and our sheets on.
- Alternatively, if you do not have time or energy to clean, we have a person who can clean for a fee. She charges \$125.00 to clean the place and this will include washing the sheets, making the beds, etc. Payment can be left on the counter in our place. If you plan to have her clean you will need to let us know **at least one week in advance**. She knows a code for the door so it is ok for her to come clean after you leave. You should still straighten up as much as you can before she arrives to clean.
- Turn off the ice maker.
- Please make sure all the ceiling fans and lights are turned off.
- Also make sure the TV, Sound Bar, and Knology box are off.
- Do not leave any perishable food items in the refrigerator, freezer or anywhere else.
- Unplug all kitchen appliances (toaster, coffee maker, microwave, etc.). **DO NOT UNPLUG** anything else in the house.
- **Plug the internet security camera on top of the microwave back in or reposition it if it was rotated/moved. Try to make sure the base is facing in the original direction.**
- Put the rods back in the track of the sliding door.
- Close all the blinds.
- Turn off the water. Do not run the water after the water is turned off! This will depressurize the line and is not good for the plumbing. Also do not “test” if the water is off by running the water because the lines will still be pressurized and it will seem as if the water is not turned off.
- Lock the door on the way out and be sure to set the dead bolt knob horizontal so the storm door will close all the way.